

## STRIVE WEEKENDER 2019

### PARTICIPANT TERMS AND CONDITIONS

#### 1 STRIVE WEEKEND 2019

- 1.1 The Strive Weekender 2019 is a fundraising challenge event for Big Change, in partnership with Threshold Sports Ltd (“Threshold”), that will see up to 100 Big Change community members take part in Threshold’s Race to the King (or such other title as Threshold may advise) (“Event”). The Event consists of an event on foot (of up to two stages) along the South Downs Way national trail to Winchester scheduled to take place on 22nd and 23rd June 2019.
- 1.2 The Event is owned and organised by Threshold. Big Change has an allocation of places in the Event, which come with some additional benefits not available to other participants in the Event, to be used for fundraising and community engagement purposes.
- 1.3 The details, package and Entry Fee are set out below (“Table 1”):

Stage and distances	Live Event dates and Location (travel dates are the days preceding and following these dates)	Package	Entry Fee
Strive Weekender package	<p>21<sup>st</sup> June: assemble at Start Hotel</p> <p>22<sup>nd</sup> June: event day</p> <p>23<sup>rd</sup> June: event day and depart</p>	<ul style="list-style-type: none"> <li>• Event Entry</li> <li>• Hotel accommodation for Friday 21<sup>st</sup> June 2019</li> <li>• Dinner on Friday 21<sup>st</sup> June</li> <li>• Breakfast pack on 22<sup>nd</sup> June</li> <li>• Transfer to start line from hotel</li> <li>• Accommodation in tented city on Sat 22<sup>nd</sup> June</li> <li>• F&amp;B requirements for entire weekend (not including sports nutrition – pls bring your own)</li> <li>• Training plans and pre-event support</li> <li>• Fundraising support</li> <li>• Selected items of event kit</li> <li>• Pre-event breakfast event with Big Change</li> </ul>	£299

#### 2 REGISTRATION

- 2.1 To enter, please get in touch with [freddie@big-change.org](mailto:freddie@big-change.org) and, following an invitation from Big Change, complete and submit the online registration form (“Online Registration Form”) and pay the entry fee as set out in Table 1 (“Entry Fee”).
- 2.2 The Entry Fee is non-refundable and non-transferable (except as otherwise set out herein).

- 2.3 By taking part in the Event, Participants agree to set up a fundraising donations page on Virgin Money Giving located at: <https://uk.virginmoneygiving.com/charity-web/charity/displayEventDetails.action?eventId=31821> and use reasonable endeavours to raise £1,000 for Big Change Charitable Trust (registered charity number 1145224).
- 2.4 Only persons aged 16 years or above as at 22<sup>nd</sup> June 2019 may register for the Event. Persons under the age of 18 years (but over 16 years of age) must be accompanied by a parent or guardian. If the nominated parent or guardian withdraws or is disqualified during the Event, the Participant under the age of 18 will also be unable to continue.
- 2.5 All successful applicants (hereinafter referred to as "Participants") will be notified by way of an email confirmation that they have been allocated a place to take part in the Event ("Online Confirmation").
- 2.6 Places in the Event are strictly limited and therefore applications are subject to availability. Subject to Clauses 2.1 and 2.3 above, Big Change will consider applications on a first come, first served basis by eligible Participants (which Big Change shall determine in its absolute discretion) and otherwise in accordance with these Rules and Regulations ("Rules and Regulations").
- 2.7 The relevant date for registrations shall be the date the Participant receives the Online Confirmation. Neither Big Change nor Threshold is not responsible for technical, hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled or delayed computer/Internet transmissions or other errors or malfunctions of any kind which may prevent receipt by Threshold of an Online Registration Form or receipt by an applicant of an Online Confirmation. For the avoidance of doubt, if, for any reason whatsoever, an applicant does not receive an Online Confirmation, said applicant shall not be considered to be a Participant and neither Big Change nor Threshold shall be responsible for the applicant's failed application.
- 2.8 All Online Registration Forms must be received by Threshold on or before midnight on Sunday 16<sup>th</sup> June 2019 ("Entry Deadline"). Any Online Registration received by Threshold after the Entry Deadline will not be accepted. This deadline is subject to change if the Event entries are full prior to the above date, and in accordance with Clause 2.6 Big Change reserves the right to close the Online Registration Form at any point.
- 2.9 Subject to the other provisions of this Clause 1, submission of the Online Registration Form, payment of the Entry Fee, and receipt of the Online Confirmation shall (together) entitle the Participant to participate in the Event.
- 2.10 If the Participant wishes to withdraw from the Event, he/she is allowed to transfer their place to another individual with the consent of Big Change. To transfer his/her place to another individual, Big Change must receive a written request by 17:00 GMT on 24th May 2019 and the new Participant must agree to comply with all of the terms and conditions set out herein. Big Change reserves the right to refuse any such transfer at its discretion.
- 2.11 Subject to Clause 2.10, the Event is personal to the Participant accepting these Rules and Regulations, and the Participant undertakes and agrees (i) only to participate in the Event wearing the number assigned to his/her registration, (ii) not to authorise or permit any third party to use his/her Participant number for the Event and (iii) not to sell, transfer or give any other person the right to participate in the Event and/or use the Participant's number, with the exception of compliance with Clause 2.2.
- 2.12 If at any time it is discovered that any Participant should have been ineligible to participate in the Event or if participation in the Event should have been refused for any reason whatsoever, Threshold reserves the right to disqualify such Participant

from/refuse such Participant entry to the Event. Further, Threshold reserves the right to reject at any time any Online Registration Form which it believes to be fraudulent, or to disqualify at any time any Participant it believes not to have fully complied with these Rules and Regulations from participating in the Event, or in any future Threshold events. Threshold shall not be liable in any way to such Participant as a result of any such disqualification or refusal. It is the Participant's responsibility to ensure full compliance with these Rules and Regulations.

- 2.13 If any provision in these Rules and Regulations, whether in full or in part, is held to be invalid or unenforceable, all other remaining provisions (in full or in part) shall continue to be valid and enforceable.
- 2.14 These Rules and Regulations (and any documents referred to herein) constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties relating to the Event. Nothing in these conditions shall constitute or be deemed to constitute a partnership between the parties. These Rules and Regulations shall be interpreted in accordance with the laws of England and Wales and any dispute arising hereunder shall be subject to the exclusive jurisdiction of the English courts.

### **3 THE RACE TO THE KING**

- 3.1 Subject to Clause 3.5 below, the Event will be held on 22<sup>nd</sup> and 23<sup>rd</sup> June 2019.
- 3.2 The Event is a two day endurance event on foot travelling the South Downs Way national trail to Winchester, totalling approx 52 miles ("Event Distance"). Participants will camp overnight in the overnight basecamp.
- 3.3 Participants are responsible for their own travel arrangements to and from the start hotel, at their own cost. Big Change will provide instructions for the meet point and parking (if travelling by car) for the weekend.
- 3.4 Participants are encouraged to take part in the event as part of the Strive team and stick together as far as is practicable, either in the "walking" group or "running" group. Participants are encouraged to complete the route in groups for reasons of safety and relationship building, although this is not compulsory.
- 3.5 Prizes will be awarded to individuals taking part in the "Double marathon non-stop", "Weekender packages (incl. or excl. camping)", "Day 1 only" and the "Day 2 only" packages who record the fastest time for the Event Distance within their package type in the following categories: Fastest Male and Fastest Female.

Prizes will be awarded for "Weekender" participants and "Day 2" participants based on 'chip time'. Prizes will be awarded for "Double marathon non-stop" and "Day 1" participants based on 'gun time'.

Prizes will also be awarded to the team that records a time for the Event Distance taking part in the "Double marathon non-stop" package, whereby at least 3 (three) team members have crossed the finish line and the recorded time is when the third team member crosses the finish line.

\*Please note, those competing for a prize in "Double marathon non-stop" or "Day 1" must set off in the first group (Wave A).

- 3.6 Big Change shall use reasonable endeavours to provide the Participant with certain items of event kit (technical tee shirt and cap). Where Big Change is unable to provide all relevant pieces of kit for the Event Big Change shall provide each Participant with a

list of kit that the Participant is required to source themselves at least one month before the Event. It is each Participant's responsibility to ensure that they have all kit necessary to participate in the Event.

- 3.7 Threshold reserves the right to change the time, date, route and/or format of the Event and to cancel the Event, in whole or in part, without notice or liability to the Participant. Threshold shall inform the Participant by email of any such change or cancellation.
- 3.8 Neither Big Change nor Threshold shall not be liable for any loss, damage or expense caused by cancellation, curtailment or change of schedule of the Event due to, without limitation, government action, war, strike, royal death, civil commotion, terrorism, national disaster, or other force majeure or cause beyond their reasonable control.
- 3.9 Threshold reserves the right to remove any Participant from the Event, either during or before it, due to ill health, or any other reason (at Threshold's discretion) that may render him/her unfit to safely complete the Event. The Participant confirms that he/she will not take part in the Event if he/she is suffering from any contagious illness (in particular diarrhoea or vomiting symptoms) and confirms that he/she will report any illness during the Event, to the Event medical team immediately.
- 3.10 Without prejudice to Threshold's right to remove any Participant from the Event due to ill health pursuant to Clause 3.6 above, the Participant acknowledges and agrees that:
  - 2.8.1 If he/she is a participant of "Weekender incl. camping" or "Weekender excl. camping" and becomes ill with a non-infectious illness (as determined by the Event medical team) during Day 1 (Saturday 22<sup>nd</sup> June 2019) but wishes to then join Day 2 (Sunday 23<sup>rd</sup> June 2019) Threshold will, where reasonably practicable and subject to the advice of the Event medical team, transfer him/her to the overnight base camp. Where such transfer is not reasonably practicable (or where the Event medical team advise against the Participant's continued involvement in the Event), the Participant shall be removed from the Event.
  - 2.8.2 If, however, he/she becomes ill with an infectious illness (as determined by the Event medical team), the Participant shall be removed from the Event.
- 3.11 A Participant may be disqualified ("Disqualification") from the Event by Threshold if:
  - 3.11.1 he/she arrives at the pit stop after the designated pit stop cut off time ("Pit Stop Cut Off Time"). He/she will be responsible for his/ her repatriation according to Clause 3.9; Pit Stop Cut Off Times will be communicated to the Participants via e-mail a minimum of two weeks in advance of the Event;
  - 3.11.2 he/she is found asleep along the route, or at a pit stop, by a member of Event staff. He/she will be responsible for his/ her repatriation according to Clause 3.9;
- 3.12 In the event of a Participant having to leave the Event because of injury, illness, voluntary withdrawal or Disqualification, he/she will be responsible for all repatriation travel costs and related incurred travel arrangements. This includes repatriation from the overnight base camp or pit stops to the finish location as a result of voluntary withdrawal or Disqualification. Threshold will not be responsible for transporting the Participant or any belongings of the Participants, including, but not limited to, their bag.
- 3.13 Threshold will endeavour to provide every Participant with a completion time but is not responsible for any electronic timing anomalies.
- 3.14 No drugs, illegal substances, performance enhancing substances or intoxicants of any kind are permitted to be used by any Participant either before or during participation in the Event. Threshold reserves the right to refuse attendance at, or participation in, the Event by any persons found to have consumed or to have in their possession any

drugs, illegal substances, performance enhancing substances or intoxicants of any kind.

- 3.15 Threshold and Big Change reserves the exclusive right and license throughout the world (and Participant hereby grants Big Change and Threshold such exclusive right and licence) to interview and/or photograph and/or film the Participant at the Event (and before and after the Event as Big Change and Threshold may reasonably require) and to the unlimited, worldwide, sub-licensable right to record, film, reproduce and use in all current and future media (including without limitation, print, audio, visual, audio-visual, virtual media, the Internet, mobile telephony and so-called “3-G” technologies, CD-ROM or DVDs) the Participant’s name, likeness and image or facsimile image, signature, voice, video and film portrayals and other means of identification of the Participant, and any biographical or other information or data related to the Participant (including ride times and results), in connection with the production, advertisement, marketing, promotion or sale of Event sponsor products and/or the promotion, marketing or advertisement of Big Change and Threshold or any Event sponsor or partner.
- 3.16 As a continuing condition of entry each Participant shall ensure that, for the duration of the Event:
- 3.16.1 he/she understands that the event involves sustained physical exercise in a remote area, and may involve walking or running at night;
  - 3.16.2 he/she carries a charged mobile phone with appropriate credit;
  - 3.16.3 he/she accepts that they are responsible for their own safety during the Event, in particular during any night sections if applicable to their Event package;
  - 3.16.4 he/she must be competent in navigating from a map of the route provided by Threshold Sports. The route will be signposted, however, he/she remains responsible for navigating themselves from the start to the finish, in particular during any night sections if applicable to their Event package;
  - 3.16.5 he/she agrees that they are responsible for their own fitness to take part in the Event, and will consult a doctor prior to the Event if necessary;
  - 3.16.6 he/she does not start earlier than the official start time on each day of the Event. Failure to comply with this rule will result in disqualification;
  - 3.16.7 if taking part in “Weekender”, “Weekender excl. camping”, “Day 1 only”, “Day 2 only”, “Day 1 incl. camping” or “Day 2 camping”) packages he/she completes the route between the hours of 8am and 10pm on Saturday 22<sup>nd</sup> June and 6.00am and 8.00pm on Sunday 23<sup>rd</sup> June, however, Threshold reserves the right to alter the route start and finish times each day in the event of mitigating circumstances e.g. inclement weather conditions;
  - 3.16.8 he/she acknowledges that it is their responsibility to ensure that they have been correctly checked-in at each checkpoint along the route;
  - 3.16.9 he/she acknowledges the recommended kit list of the Event, in accordance with their Event package, as communicated by email prior to the Event by Threshold Sports;
  - 3.16.10 he/she acknowledges that it is compulsory to carry a head torch if participating throughout the night in the dark;
  - 3.16.11 he/she understands that if they wish to withdraw from the Event, they must report to the nearest pit stop or contact Event Control;

- 3.16.12 he/she understands they may not be transported by vehicle along any portion of the trail or between any points on it, unless they have formally withdrawn from the Event;
- 3.16.13 due to the outdoor nature and endurance aspect of the Event, he/she maintains personal hygiene at all times, and adheres to all hygiene advice provided by Threshold;
- 3.16.14 he/she displays the official event numbers provided at registration in the manner indicated during the Event;
- 3.16.15 he/she follows the Event route signage at all times, and does not deviate from the official signed route of the Event;
- 3.16.16 he/she abides by all Event Rules and Regulations;
- 3.16.17 he/she complies with the [Countryside Code](#) at all times;
- 3.16.18 he/she is responsible for the collection and appropriate disposal of his/her litter along the entirety of the route, at the pit stops, and at the overnight base camp;
- 3.16.19 he/she understands that there is no permittance of a formal support crew for any Participant along the route, as this could endanger the safety of Participants or other Event staff; and
- 3.16.20 he/she obeys traffic officers and authorised marshals at all times; failure to do so will result in disqualification.

## **4 PARTICIPANT'S WARRANTIES AND UNDERTAKINGS**

- 4.1 The Participant acknowledges that participation in the Event is not possible without validly entering into this agreement on these Rules and Regulations and agrees to be bound by these Rules and Regulations.
- 4.2 The Participant agrees at all times during the Event to abide by the reasonable instructions and guidelines of Big Change's or Threshold's staff, nominated representatives, and contractors and to behave appropriately at all times on the route and in the overnight base camp. Participants acknowledge and agree that Threshold will organise and run the Event and will have sole authority and be the final arbiter on all decisions relating to the following aspects of the Event: health and safety, logistical operations, participation, organisation and Rules and Regulations.
- 4.3 The Participant understands the endurance demands of the Event and commits to preparing to take part in the Event by:
  - 4.3.1 complying with the Event training advice as issued by Threshold;
  - 4.3.2 completing a medical and dietary form as provided by Threshold prior to the Event;
  - 4.3.3 providing emergency medical contact details of someone who is not also participating in the event;
  - 4.3.4 confirming that he/she has appropriate liability and equipment insurance in place in order to participate in the Event and acknowledges that he/she has no claim against Threshold in relation to the provision of such insurance.
- 4.4 The Participant acknowledges that participation in the Event involves inherent risks of accidents and injury.



- 4.5 The Participant acknowledges that he/she is personally responsible for his/her own belongings during the Event, and that he/she must collect any personal lost items from lost property before he/she leaves the Event.
- 4.6 Participation in the Event is at the Participant's own risk. The Participant irrevocably agrees to hold harmless, indemnify and reimburse Threshold and Big Change from and for any sum, costs or expenses (including legal and professional fees) incurred, payable or paid by Threshold or Big Change to any person (including the Participant and/or any of the Participant's insurers) in connection with any accident, loss, damage or injury (including death) arising out of the Participant's attendance at and participation in the Event or any part thereof (except, in respect of a claim against Threshold, where any such injury or death is caused by the negligence of Threshold or any of its employees or, in respect of a claim against Big Change, where any such injury or death is caused by the negligence of Big Change or any of its employees).
- 4.7 The Participant confirms without reservation that he/she is in a good physical condition to participate in the Event, that he/she understands the endurance demands of the Event, and will not arrive at the Event in ill health or unfit to take part.
- 4.8 The Participant confirms that he/she will not publish or post on any website or other media operated by Threshold or Big Change or related to the Event any text, statement, photograph, image or other material which is obscene, blasphemous, defamatory, infringes the intellectual property or other legal rights of any third party or is otherwise unlawful, offensive or inappropriate. Threshold will have the right to remove any material at its discretion and take appropriate legal action against any person found to be or alleged to be in breach of this Clause 4.9.
- 4.9 The Participant's journeys to and from the start and finish lines of the Event each day shall be entirely at his/her own risk and cost. Threshold will not be responsible for transporting the Participant or any belongings of the Participants, including, but not limited to, their bag.

## 5 BIG CHANGE PRIVACY STATEMENT

- 5.1 The Participant agrees and consents to Big Change using his/her personal details provided in his/her [Big Change Registration Form] for the following purposes:

### Event administration

- To liaise with Threshold in order to facilitate your participation in the Event.

### E-mail/SMS communications

- Big Change will use the Participant's contact data submitted on the registration form to send the Participant information by e-mail and/or SMS/Whats'app relating to the Event, other Big Change events and any further categories of news and promotional information as the Participant may have requested on the registration form.
  - The Participant acknowledges and agrees that Big Change may send an e-mail or SMS notification following the Event inviting the Participant to submit or renew his/her registration for any future Big Change events.
- 5.2 All information relating to Participants collected by or on behalf of Threshold from which each Participant can be identified will be recorded electronically and will be used at all times in accordance with the General Data Protection Regulation (2016/679/EU) and all applicable laws and regulations relating to the processing of personal data and privacy. Big Change will only disclose such information to a third party in connection

with the safe organisation, staging and administration of the Event, including but not limited to, medical teams, timing teams and race pack fulfilment. Save as expressly stated under these Terms and Conditions, Big Change will not disclose information to any third parties.

- 5.3 To delete all of their information from Big Change's database, Participants may email us directly at [info@big-change.org](mailto:info@big-change.org). In circumstances where the Participant requests deletion of his/her Participant's profile, Big Change reserves the right to maintain information about individual sales transactions (not including credit card details) and any documentation relating to medical treatment required during the Event for record keeping. The Participant's attention is also drawn to clause 8.4 below.
- 5.4 Subject to the Participant's right to modify or request the deletion of data from Big Change's database, the Participant hereby acknowledges that it is a strict condition of participation in the Event that all mandatory fields within a Participant's profile are complete and correct at all times. These fields include, without limitation, gender, first name, surname, date of birth, passport number and expiry date, medical condition information and emergency contact details. The Participant hereby acknowledges and agrees that this information is required by Big Change in order to properly and safely administer and conduct the Event, and Big Change reserves the right to refuse an applicant or a Participant entry to the Event in circumstances where that person either requests the deletion of such mandatory information from their Participant's profile, or provides false or incomplete information.

## 6 THRESHOLD PRIVACY STATEMENT

- 6.1 To read the Privacy Policy for Threshold Sports in full, please see: [http://www.thresholdsports.co.uk/privacy\\_cookie\\_policy/](http://www.thresholdsports.co.uk/privacy_cookie_policy/)
- 6.2 The Participant agrees and consents to Threshold using his/her personal details provided in his/her Online Registration Form and Online Confirmation for the following purposes:

### Event administration

- As the Event organiser, Threshold requires a record of your registration details including third party emergency contact details for internal administration purposes in order to properly conduct and to safely administer the Event.
- Threshold will also keep records of medical information provided that it is kept confidential and may be shared only with medical personnel or teams allocated to the Event. This data will be shared securely. Such information shall be deleted within a reasonable time following the completion of the Event unless you agree that we may use such information in your entry for future Threshold events which are staged within a reasonable timeframe thereafter.
- All data will be held for three (3) years, unless requested otherwise, after which it will be safely and securely deleted permanently.

### E-mail/SMS communications

- Threshold will use the Participant's contact data submitted on the Online Registration Form to send the Participant information by e-mail and/or SMS relating to the Event, other Threshold events and any further categories of news and promotional information as the Participant may have requested on the Online Registration Form.
- The Participant acknowledges and agrees that Threshold may send an e-mail or SMS notification following the Event inviting the Participant to submit or renew his/her registration for any future Threshold events.



**Active Networks**

- Your personal details are processed on behalf of Threshold Sport by Active Networks LLC in the USA safely and securely. Active are registered under the USA Safe Harbor regime and by completing the Online Registration Form you agree to your details being processed this way.
  - You are required to sign up to a waiver provided by our US database providers, Active Network LLC (the “Active Waiver”). Some of the provisions of that waiver may not be consistent with these Terms and Conditions and participants should note the following, which will override the terms of the Active Waiver:
    - To the extent that the Active Waiver may exclude or limit the liability of Threshold itself (or any of its sub-contractors or representatives) to participants, it shall not be effective. Other provisions within this document that relate to Threshold’s liability (if any) shall be unaffected.
    - To the extent that the Active Waiver provides that you shall indemnify Threshold, it shall not be effective. Only indemnities (if any) set out in this document shall be effective.
    - Contrary to the terms of the Active Waiver, Active Network LLC will have no right to record your voice or photograph you in conjunction with the event in question. Any right that Threshold may have shall be in accordance with these Terms and Conditions.
- 6.3 The Participant agrees to inform Threshold and Big Change of any changes to the information supplied in their original Online Registration Form for the purposes of Clause 5.2 above and particularly any changes to his/her medical condition and contact details. For this purpose, the Participant should contact Threshold directly either via email or on [info@racetotheking.com](mailto:info@racetotheking.com) or via phone on 0845 486 5544, and Big Change directly via email at [freddie@big-change.org](mailto:freddie@big-change.org) or via phone on 07508774787.
- 6.4 All information relating to Participants collected by or on behalf of Threshold or Big Change from which each Participant can be identified will be recorded electronically and will be used at all times in accordance with the General Data Protection Regulation (2016/679/EU) and all applicable laws and regulations relating to the processing of personal data and privacy. Threshold Sports will only disclose such information to a third party in connection with the safe organisation, staging and administration of the Event, including but not limited to, medical teams, timing teams and race pack fulfilment. Save as expressly stated under these Rules and Regulations, Threshold Sports will not disclose information to any third parties. Each Participant is entitled to withdraw his/her consent to categories of e-mail and/or SMS communications from Threshold and can do so at anytime by either: i) following the opt-out instructions provided in the relevant e-mail or SMS, or ii) by writing to Threshold Sports, LU.415, The Lightbulb, Filament Walk, Wandsworth, London, SW18 4GQ Please note that due to email production schedules you may still receive any mailings that are already in production. Participants acknowledge that a valid e-mail address or SMS contact number will be required at all times in order for Participants to receive important Event information and the Participant hereby consents to receive any such information.
- 6.5 To delete all of their information from Threshold’s database, Participants may write to Race to the King at Threshold Sports, LU.416, The Lightbulb, Filament Walk, Wandsworth, London, SW18 4GQ . In circumstances where the Participant requests deletion of his/her Participant’s profile, Threshold reserves the right to maintain information about individual sales transactions (not including credit card details) for record keeping. The Participant’s attention is also drawn to Clause 5.6 below.
- 6.6 Subject to the Participant’s right to modify or request the deletion of data from Threshold’s database, the Participant hereby acknowledges that it is a strict condition of participation in the Event that all mandatory fields within a Participant’s profile are complete and correct at all times. These fields include, without limitation, gender, first

name, surname, date of birth, medical condition information and emergency contact details. The Participant hereby acknowledges and agrees that this information is required by Threshold in order to properly and safely administer and conduct the Event, and Threshold reserves the right to refuse an applicant or a Participant entry to the Event in circumstances where that person either requests the deletion of such mandatory information from their Participant's profile, or provides false or incomplete information.